

## **Accessibility Statement for Next Mission Financial Planning**

At Next Mission Financial Planning, we are committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards.

### **Measures to support accessibility**

Next Mission Financial Planning takes the following measures to ensure accessibility of our website:

- Include accessibility as part of our mission statement.
- Integrate accessibility into our procurement practices.
- Assign clear accessibility responsibilities.

### **Conformance status**

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Next Mission Financial Planning is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

### **Feedback**

We welcome your feedback on the accessibility of Next Mission Financial Planning. Please let us know if you encounter accessibility barriers on our website:

- E-mail: [info@nextmissionfinancialplanning.com](mailto:info@nextmissionfinancialplanning.com)

We try to respond to feedback within 3-5 business days.

### **Technical specifications**

Accessibility of Next Mission Financial Planning relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

### **Assessment approach**

Next Mission Financial Planning assessed the accessibility of our website by the following approaches:

- Self-evaluation

### **Formal complaints**

We aim to respond to accessibility feedback within 5 business days and to propose a solution within 15 business days. You are entitled to escalate a complaint to the management team of Next Mission Financial Planning, should you be dissatisfied with our response to you.